KAWI Complex • Block B
Popo Lane, off Red Cross Road, South C
P. O. Box 34942 – 00100, NAIROBI
Phone: 020 4956000, 0719018000, 0732128000

Phone: 020 4956000, 0719018000, 0732128000 Web: <u>www.ketraco.co.ke</u> • email: info@ketraco.co.ke

Our Ref: KETRACO-PT-020-2024-2 Notice to all Bidders,

20th May, 2024

TENDER CLARIFICATION 2

RE: TENDER FOR PROVISION OF VENDOR AND PARTNER LEVEL SUPPORT FOR FORTINET ENVIRONMENT.

The following amendments are made to the specified provisions of the Tender for Provision of Vendor and Partner level Support for Fortinet Environment. (Tender Number KETRACO-PT-020-2024).

Save where expressly amended by the terms of this addendum, the Principle Tender Document shall continue to be in full force and effect.

No.	Query	Ketraco Response
1.	Alignment of the	Vendor Support Subsequent cycles Start
	support date for	Date to be aligned to 6th August 2025 for
	subsequent annual	all the Fortinet devices under the scope of
	renewal cycle.	this tender.

USER REPRESENTATIVE: ERIC CHUMA

DESIGNATION: SENIOR SYSTEM ADMINISTRATOR

SIGNATURE:

APPROVED BY: PETER NJEHIA

DESIGNATION: SENIOR MANAGER, SUPPLY CHAIN

SIGNATURE.....

fring